

RENALDO SIGNATURE CERTIFIED LIMITED WARRANTY

Included with your pre-owned vehicle you purchase is the Renaldo Signature Certified Limited Warranty.

What the Renaldo Signature Certified Limited Warranty Covers. The Renaldo Signature Certified Limited Warranty covers items listed in Sections IV and V, with the payment of deductible amount stated in Section VII.

How Long Coverage Lasts. Coverage lasts for the *earlier* of twelve (12) months from original purchase date, 12,000 miles from original purchase date, or the date you sell or transfer the covered vehicle. Coverage terminates if you fail to maintain your covered vehicle in accordance with the manufacturer recommended maintenance schedule.

What is Not Covered. The Renaldo Signature Certified Limited Warranty does not cover defects resulting from normal wear and tear, accidents, intentional damage, negligence, unlawful vehicle operation or modification of the vehicle. The Warranty does not cover repairs that are caused by faulty parts or repairs installed after the purchase of your vehicle, or repairs that are required as a result of your failure to maintain your vehicle in accordance with the manufacturer's recommended maintenance schedule. Consequential and incidental damages are not recoverable under this warranty. A full list of exclusions is included in Section VII.

How to Obtain Service. Contact any Donald Automotive Group dealership (Audi of Charlotte, Carolina Volkswagen, Low Country Volkswagen, Renaldo Cadillac Buick GMC, Renaldo Honda or Renaldo Kia) to schedule repairs covered under this Warranty. If you are not able to contact a Donald Automotive Group dealership, please call 1-833-466-5264 (toll free) to arrange for service.

There are no warranties, express or implied, which extend beyond the description on the face hereof.

Owners Name: _____	Vehicle Purchase Date: _____
Address: _____	Vehicle Make: _____
City: _____	Vehicle Model: _____
State: _____ Zip: _____	VIN: _____
Phone: _____	MILEAGE: _____
Email: _____	Purchase Price: _____
Dealer Name: _____	Term: Earlier of 12 mos. or 12,000 miles, non-transferrable
Dealer Phone: _____	Deductible: \$100 per repair visit

Renaldo Signature Certified Limited Warranty Agreement

I. TERM OF LIMITED WARRANTY

The 12 months / 12,000 miles Renaldo Signature Certified Limited Warranty shall remain in effect from the original purchase date until *the earlier of* 12,000 miles since purchase date *or* twelve (12) months from the original purchase date. The warranty is non-transferrable and terminates immediately upon transfer of the vehicle.

II. RENALDO SIGNATURE CERTIFIED LIMITED WARRANTY

In the event of a **Mechanical Breakdown** (defined below), the Renaldo Signature Certified Limited Warranty will pay for the cost of parts and labor to repair a Covered Part, less applicable deductible and taxes, subject to the terms, conditions, and limitations herein. A Covered Part has failed when it can no longer perform the function for which it was designed solely because of its condition and not because of the action, inaction, or failure of any non-covered parts. **IF THE MECHANICAL BREAKDOWN IS COVERED UNDER ANY OTHER WARRANTY, SERVICE POLICY, SERVICE CONTRACT, WRAP, MAINTENANCE AGREEMENT, RECALL, OR REPAIR ADJUSTMENT ("OTHER COVERAGE"), THE OTHER COVERAGE AND, AS APPLICABLE, OWNER ARE SOLELY RESPONSIBLE FOR ALL REPAIR COSTS.**

III. MECHANICAL BREAKDOWN

A mechanical breakdown is defined as the failure of a Covered Part (as defined in Section IV) due to (1) faulty workmanship or materials supplied by the original manufacturer or distributor; (2) a gradual reduction in operating performance as a result of normal wear and tear.

IV. COVERED PARTS

Engine: Engine block and cylinder heads and all internally lubricated parts including pistons, piston rings, pins and cylinder sleeves; crankshaft, pulley, main bearings, caps and bolts; connecting rods, rod bearings, caps and bolts, camshaft(s), camshaft bearings, buttons and plugs; timing gears, chain or belt, and tensioner; rocker arms, rocker arm pivots, shafts and bushings; intake and exhaust valves, springs, guides, adjusters, retainers and seats; pushrods and lifters; intake manifold; exhaust manifolds; balance shaft; water pump; fuel pump; thermostat; oil pump, cover, gears, pressure relief valve and screen; rotor housing, rotors, shims and silent shaft; all internal fasteners, nuts and bolts; turbocharger/supercharger assembly including boost valve; boost pressure control, wastegate, recirculation and blow off valve; seals and gaskets.

Transmission/Transaxle/Transfer Case: Transmission/transaxle case and all internally lubricated parts including ring and pinion gears; oil pump, cover, gears, housing and vanes; torque converter; valve body(s); throttle valve; valve pack; governor, gear and cover; parking gear and pawl; roll pins; sprags; sprockets; chain; springs; stator and shaft; pressure regulator valve; pressure switches; solenoids; bands; automatic transmission/transaxle clutch, drums, pistons and steel plates; planetary and sun gears; servos and rings; blockers; synchronizer hubs and keys; bearings; bushings; supports and shafts; control rings; yoke; extension housing; speedometer drive gears; accumulators and rings; adjusters; all internal fasteners, nuts and bolts; shift cover and forks; separate bell housing; transfer case and all internal parts contained within the transfer case; seals and gaskets.

Drive Axle: Differential/axle housing(s) and all internally lubricated parts including the axle flange; ring and pinion gear/carrier assembly; spider gears and bearings; pins; retainers; positraction clutches, plates and springs; cover; 4x4 locking hubs and electric or vacuum actuator; seals and gaskets.

Steering: Steering gear housing and internal parts including control rings, valves, pinion shaft, pitman shaft, worm shaft and gear, sector shaft, bearings, adjusters; rack and pinion housing and internal parts including control valve, rack bellows, mounts, rack shaft and yoke, spool valve, bearings; power steering pump and internal parts including housing, reservoir, shaft and vanes; electric steering motor; power steering pump or electric steering motor mounting brackets; seals and gaskets.

Brakes: Master cylinder; vacuum or hydraulic brake booster assembly; hydraulic lines, hoses and fittings; brake pedal apply pin; seals and gaskets. **(ANTI-LOCK BRAKING SYSTEM COMPONENTS ARE NOT COVERED.)**

Air Conditioner: Condenser; compressor; evaporator; orifice/expansion; seals and gaskets.

Front Suspension: Upper and lower control arms, shafts and bushings; tension rods/radius arm and bushings; struts, housing and cartridge; spindle/steering knuckle and spindle supports.

Electrical: Alternator housing and all internal parts including bearings, bushings, brushes, rectifier bridge, diodes, field coil and rotor; alternator mounting bracket; voltage regulator; starter motor housing and all internal parts including bushings, brushes, field windings, starter drive and solenoid.

V. ADDITIONAL COVERAGE

Roadside Assistance: The Renaldo Signature Certified Limited Warranty includes six (6) months complimentary DriveSure® benefits featuring roadside assistance administered by VAS through the DriveSure® Roadside Assistance Network; Emergency Car Rental and Road Hazard Tire Protection administered by Krex, Inc. A full description of DriveSure benefits is available at <http://drivesure.com/vehicle-owners/>.

The DriveSure® benefits are renewable for an additional six (6) months at no charge to you if the covered vehicle undergoes a complimentary multipoint inspection at a DAG dealership within 15 days of the expiration of the initial term of the DriveSure® benefits (i.e. 165-190 days from purchase of the vehicle).

About your Complimentary DriveSure benefits: DriveSure Roadside Assistance may be utilized by calling (866) 828-0799 and providing your Vehicle Identification Number. Road Hazard Tire Protection benefits may be redeemed by simply returning to your servicing DAG dealership. Emergency Car Rental reimbursement is eligible upon your vehicle being towed utilizing the DriveSure Roadside Assistance Network and completing the emergency repairs at your servicing DAG dealership. Emergency Car Rental reimbursement information is available by calling (800) 323-5739.

Fluid Coverage: This Warranty covers the replacement costs of necessary fluids, oils, greases, lubricants and approved A/C gases that must be replaced in conjunction with a **MECHANICAL BREAKDOWN**. **THIS COVERAGE DOES NOT APPLY TO SHOP SUPPLIES.**

VI. DEDUCTIBLE AND UNCOVERED COSTS

The Renaldo Signature Certified Limited Warranty has a \$100 deductible, which means the owner is responsible for the first \$100 of covered parts and labor of each covered claim. The owner is also responsible for all taxes associated with any parts and/or labor.

VII. EXCLUSIONS

THIS WARRANTY DOES NOT COVER OR REIMBURSE THE OWNER FOR:

1. FAILURES CAUSED BY NORMAL WEAR AND TEAR OF ANY PART.
2. REPAIRS PERFORMED BY ANY FACILITY OTHER THAN A DAG OPERATED FACILITY IF THE OWNER LIVES WITHIN FIFTY (50) MILES OF ANY DAG FACILITY AT THE TIME OF PURCHASE.
3. ANY LOSS, DAMAGE OR EXPENSE CAUSED BY ACCIDENT, ANY ALTERATION TO THE VEHICLE OR THEPART, USE OF OVERSIZED OR UNDERSIZED TIRES OR WHEEL, ALTERATION TO THE VEHICLE NOT AUTHORIZED BY ITS MANUFACTURER, THE FAILURE OF ANY PART NOT COVERED BY THIS WARRANTY, OR ACCIDENTAL LOSS.
4. ANY MECHANICAL BREAKDOWN CAUSED BY ACCIDENTS, COLLISION, UPSET DAMAGE, FALLING OBJECTS, THEFT, LARCENY, EXPLOSION, LIGHTNING, EARTHQUAKES, FIRE, WINDSTORMS, HAIL, WATER, FLOODS, SUBFREEZING TEMPERATURE, MALICIOUS MISCHIEF, VANDALISM, CIVIL COMMOTION, RIOTS OR WARS.
5. THE REPAIR OR REPLACEMENT OF A COVERED PART BY ANY MANUFACTURER WARRANTY OR FOR ANY OTHER COVERAGE OR OTHER REASON THE MANUFACTURER, IMPORTER, DISTRIBUTOR, SELLER OR REPAIRER OF THE VEHICLE WILL REPAIR OR REPLACE THE PART AT ITS EXPENSE OR AT A REDUCED COST. SOLE COVERAGE FOR SUCH REPAIRS OR REPLACEMENTS SHALL REST WITH THE MANUFACTURER WARRANTY OR OTHER COVERAGE REGARDLESS OF WHETHER THE MANUFACTURER OR OTHER COVERAGE PROVIDER HONORS YOUR CLAIM.
6. ANY REQUEST FOR PAYMENT THAT IS NOT PRE-AUTHORIZED AS DESCRIBED HEREIN.
7. ANY CLAIM IF YOUR VEHICLE'S ODOMETER IS GREATER THAN EIGHTY-FIVE THOUSAND (85,000) MILES AT THE TIME OF VEHICLE PURCHASE.
8. ANY CLAIM IF YOUR VEHICLE'S ODOMETER, SINCE THE PURCHASE OF THE VEHICLE, HAS BEEN ALTERED, DISCONNECTED, IS INOPERABLE, OR ACUTAL MILEAGE CANNOT BE DOCUMENTED.
9. ANY CLAIM IF YOUR VEHICLE HAS EVER BEEN USED FOR COMPETITIVE DRIVING OR RACING, POLICE OR EMERGENCY SERVICE, PRINCIPALLY OFF-ROAD USE, CARRIAGE OF PASSENGERS FOR HIRE (INCLUDING RIDE SHARING), RENTAL PURPOSES, TOWING A TRAILER OR ANOTHER VEHICLE UNLESS YOUR VEHICLE IS EQUIPPED FOR THIS AS RECOMMENDED BY THE MANUFACTURER.

10. ANY MECHANICAL BREAKDOWN CAUSED BY MISUSE, ABUSE, NEGLIGENCE (INCLUDING THE NEGLIGENCE OF ANY REPAIR FACILITY), IMPROPER TOWING, OR LACK OF MAINTENANCE OF THE FAILED COVERED PART.
11. ANY MECHANICAL BREAKDOWN CAUSED BY CONTAMINATION, OVERHEATING, LACK OF COOLANT OR LUBRICANTS, LACK OF OIL VISCOSITY, SLUDGE, RESTRICTED OIL FLOW, SALT, RUST AND RUST DAMAGE, ENVIRONMENTAL DAMAGE, OR CHEMICALS.
12. THE NEED TO REPAIR OR REPLACE A COVERED PART ARISING OR RESULTING FROM THE USE OF YOUR VEHICLE OUTSIDE OF THE UNITED STATES OF AMERICA.
13. HAZARDOUS WASTE DISPOSAL CHARGES, BATTERY DISPOSAL CHARGES, ENVIRONMENTAL FEES, STORAGE OR FREIGHT CHARGES, ADJUSTMENTS, SHOP SUPPLIES, CORE CHARGES, OR CORRECTION OF RATTLES/SQUEAKS/WIND NOISE/ODORS; WATER LEAKS.
14. ANY CONSEQUENTIAL (INCLUDING BUT NOT LIMITED TO FIRE DAMAGE), SECONDARY DAMAGES, INCIDENTAL DAMAGES, OR OTHER COSTS THAT YOU MAY SUFFER AS A RESULT OF THE NEED TO REPAIR OR REPLACE A COVERED PART.
15. LIABILITY FOR DAMAGE TO PROPERTY, INJURY TO OR DEATH OF ANY PERSON ARISING OUT OF THE OPERATION, MAINTENANCE OR USE OF YOUR VEHICLE WHETHER OR NOT RELATED TO THE COVERED PARTS.
16. ANY CLAIM IF YOUR VEHICLE IS USED FOR COMMERCIAL PURPOSES, INCLUDING DELIVERY, SERVICE, REPAIR, SNOW/WASTE REMOVAL.
17. ANY PART THAT IS NOT SPECIFICALLY LISTED AS COVERED IN SECTION IV.
18. GRADUAL BATTERY CAPACITY LOSS. NICKEL-METAL HYDRIDE OR LITHIUM-ION BATTERIES, LIKE ALL BATTERIES, WILL EXPERIENCE GRADUAL CAPACITY LOSS WITH TIME AND USE. LOSS OF BATTERY CAPACITY DUE TO OR RESULTING FROM GRADUAL CAPCITY LOSS IS NOT COVERED UNDER THIS WARRANTY.
19. ANY MAINTENANCE OF YOUR VEHICLE.
20. ANY DIAGNOSTIC SERVICES.
21. ANY PERSONAL EXPENSES ARISING BECAUSE YOUR VEHICLE IS NOT AVAILABLE FOR YOU TO USE.
22. DAMAGE CAUSED TO YOUR ENGINE RESULTING FROM THE INGESTION OF WATER THROUGH THE ENGINE AIR INTAKE SYSTEM (COMMONLY REFERRED TO AS WATER INGESTION).
23. ALL HYBRID, ELECTRIC OR ALTERNATIVE FUEL CELL VEHICLES.
24. ANYTHING NOT IDENTIFIED AS BEING EXPRESSLY COVERED IN SECTIONS IV AND V.

VIII. CONDITIONS OF COVERAGE

FAILURE TO COMPLY WITH THE CONDITIONS OF COVERAGE VOIDS THE RENALDO SIGNATURE CERTIFIED LIMITED WARRANTY

Maintenance of Vehicle: In order to receive the benefits of the Renaldo Signature Certified Limited Warranty, the Owner must maintain the vehicle, at his or her own expense, according to the manufacturer's recommended schedule of service.

Oil Change: If not otherwise provided for in the vehicles owner's manual, the vehicle must have its oil changed every one hundred (100) days or three thousand (3,000) miles, whichever occurs first.

Receipts for Maintenance Work Required: When presenting a claim, you must present receipts of maintenance work from a qualified repair facility showing that the manufacturer's schedule of service as set forth in the owner's manual has been followed or, where applicable, that the vehicle has had its oil changed every one hundred (100) days or three thousand (3,000) miles, whichever occurs first. It is your responsibility to maintain the required receipts during the lifetime of this Warranty.

FAILURE TO MAINTAIN THE VEHICLE AS REQUIRED ABOVE AND/OR FAILURE TO PRODUCE THE REQUIRED RECEIPTS WILL RESULT IN DENIAL OF A CLAIM AND/OR THE VOIDING OF THIS WARRANTY.

IX. LIMITATION OF LIABILITY

Coverage under this Warranty is limited to one thousand dollars (\$1,000) per occurrence and will not exceed the original purchase price (excluding taxes, fees and any ancillary products) of the vehicle during the lifetime of the 12 months/12,000 miles term of the Warranty. In its sole decision, DAG Assurance LLC may elect to repurchase the vehicle from the consumer at the original purchase price less reasonable depreciation based on usage and age (fair market value) in lieu of payment for repairs.

X. WHAT TO DO IF THERE IS A MECHANICAL BREAKDOWN

Prevent Further Damage: If there is a **Mechanical Breakdown**, take immediate action to prevent further damage to your vehicle. Any damage resulting from continued use of an impaired vehicle will constitute a failure to protect your vehicle and will not be covered under this Warranty.

Deliver Vehicle to Approved Repair Facility:

- (a) If, at the time of purchase, the Owner resides within fifty (50) miles of a DAG operated facility, contact DAG Assurances, LLC at 1-833-466-5264 (toll free) to make arrangements to have your vehicle delivered to a DAG operated facility for repairs. If you experience a **MECHANICAL BREAKDOWN** after normal business hours and must have your vehicle towed, have the vehicle delivered to the nearest DAG operated facility for repairs to be covered under this Warranty.
- (b) If, at the time of purchase, the Owner resides greater than fifty (50) miles of a DAG operated facility, contact DAG Assurance, LLC at 1-833-466-5264 (toll free) to locate an approved repair facility. Prior approval of repairs is required.

XI. DEFINITIONS

As used in this Warranty, the following words or terms are defined as follows:

- 1. **"DAG"** means Donald Automotive Group, which includes: Audi of Charlotte located at 9300 E. Independence Blvd., Matthews, NC 28105; Carolina Volkswagen located at 7800 E. Independence Blvd., Charlotte, NC 28227; Low Country Volkswagen located at 1001 Johnnie Dodds Blvd., Mount Pleasant, SC 29464; Renaldo Cadillac Buick GMC located at 4423 E. Dixon Blvd., Shelby, NC 28152; Renaldo Honda located at 4421 E. Dixon Blvd., Shelby, NC 28152; Renaldo Kia located at 4425 E. Dixon Blvd., Shelby, NC 28152.
- 2. **"LIMITED WARRANTY AGREEMENT"** **"RENALDO SIGNATURE CERTIFIED LIMITED WARRANTY"** and **"THIS WARRANTY"** refer to this instrument, which is a limited agreement between the Owner and DAG Assurances, LLC for the purpose of **Mechanical Breakdown** repairs as covered in this instrument. **THIS IS NIETHER A SERVICE CONTRACT NOR AN INSURANCE POLICY.**
- 3. **"MECHANICAL BREAKDOWN"** is defined in Section III of this Warranty.
- 4. **"OWNER"**, **"BUYER"** and **"YOU"** mean the owner of the vehicle as noted on the first page of this Warranty and on the title for the vehicle.
- 5. **"PURCHASE DATE"** is the date reflected on the bill of sale of the vehicle.
- 6. **"DAG ASSURANCES, LLC,"** located at 9300 E. Independence Blvd. Matthews, NC 28105, is the administrator and obligor of this warranty.

XII. CANCELLATION

The Renaldo Signature Certified Limited Warranty is **non-cancelable**. Premature termination of this agreement for any reason will yield no refund.

XIII. LAW AND VENUE; NO JURY TRIAL

The Renaldo Signature Limited Warranty and all claims and causes of action (whether statutory, in contract or tort) that may be based upon, arise out of or relate to this limited warranty shall be governed by and construed and enforced in accordance with the internal laws and judicial decisions of the State of North Carolina. Any litigation, action or proceeding arising out of or relating to this limited warranty shall be instituted exclusively in the state courts of Mecklenburg County, North Carolina. Further, the parties waive all rights to a trial by jury.

XIV. NO OTHER WARRANTIES

THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, EXCEPT AS PROVIDED FOR IN THIS INSTRUMENT.

XV. ENTIRE AGREEMENT

This instrument represents the entire agreement entered into and agreed upon by the undersigned and DAG Assurance, LLC. Any modification, alteration or change to the reprinted terms and conditions of this limited warranty is invalid and of no force or effect.

Should any part, sentence, word, stipulation or clause be superseded or rendered unenforceable by federal or state law, all remaining parts of this instrument shall remain in force.

ACCEPTANCE OF COVERAGE

I, THE BUYER AND OWNER OF THE ABOVE DESCRIBED VEHICLE, HAVE READ AND ACKNOWLEDGE ALL THE ABOVE PROVISIONS, CONDITIONS, EXCLUSIONS AND DEFINITIONS SET FORTH HERIN IN PAGES 1 THROUGH 6. IT IS UNDERSTOOD THAT THIS COVERAGE IS NOT REQUIRED TO OBTAIN FINANCING FOR THIS VEHICLE AND IT IS BEING PROVIDED TO ME AT NO ADDITIONAL COST. DAG ASSURANCES, LLC RESERVES THE RIGHT TO REJECT OR CANCEL THIS WARRANTY DUE TO NEGLIGENCE, FRAUD, NON-PAYMENT, VEHICLE EXCLUSION, OR FALSE OR MISLEADING INFORMATION.

OWNER _____
(PRINT)

OWNER _____ DATE ____/____/____
(SIGNATURE)

SELLING DEALERSHIP _____
(PRINT)

SELLING DEALERSHIP _____ DATE ____/____/____
(SIGNATURE)

12 MONTH / 12,000 MILE

DONALD
AUTOMOTIVE
GROUP